

FAQs

What do I have to do to complete this training?

To complete this course, log on to the LIMRA web site: <https://AML.limra.com> and enter your username and password. The case sensitive user name is the first 4 characters of your last name or agency name AND the last 6 digits of your social security number/tax identification number combined. The password is your last name.

Example:

Agent: Jo Smith

Social Security Number: 123-45-6789

Agent: Kim Lu

Social Security Number: 123-45-789

Username: smit456789 (lower case)

Password: smith (lower case)

Username: lu456789 (lowercase)

Password: lu (lowercase)

If you have problems logging on, please contact your Contract & Licensing department or Company's Compliance Department.

Do I have to contact the Company to communicate that I have completed the LIMRA course?

No. LIMRA notifies the Company that the training is completed.

What do I do if I have completed AML training through ISI, my broker/dealer?

Due to the separate regulations and governing agencies applicable to insurance and securities, agents and registered representatives are required to take the LIMRA training course. Since neither the ISI securities course nor the LIMRA insurance course cover all of the material required by the opposite regulatory body, both courses are necessary.

What if I have taken an AML training course through another vendor (other than LIMRA)?

You are asked to submit evidence of completion of the AML training course to the Company's Compliance department. If the Company approves the training course, you will not be required to complete the LIMRA course. However, you will still need to review the AFP company-specific page; this may be done through the LIMRA course.

What do I do if I have taken the LIMRA course with this Company and another company with whom I am appointed, requests evidence of training?

If the other company is not using the LIMRA training:

Contact your Compliance Department and provide the name of the company making the request. The Compliance staff will provide the appropriate documentation to that company confirming your course completion.

If the other company is using the LIMRA training as well:

You will not need to take the LIMRA course again. However, you may need to log in and view each company's company-specific page.